

Information modules

The information modules are events where you receive information from experts in your native language or another language you feel comfortable with. The modules deal with a number of useful topics to help you find your way around Vienna better and faster. They are also a good opportunity to ask any questions you may have.

After attending one of these events you will receive a stamp on one of your language vouchers and another one in your education booklet to confirm your participation. The stamp makes the voucher valid and you can use it to pay for a German course at one of the certified course providers.

Please bring your education booklet to every event.

Remember to have your participation confirmed in your education booklet at the end of the module.

If you want to know when the next events will be held, please phone 01/90 500 36 – 01 (German) or 01/90 500 36 – 04 (English). You can also find the next dates online at www.startwien.at

Moduls

StartWien – Profession

If you want to work in Austria, we recommend the career counselling for newly arrived migrants offered by the Vienna Employment Promotion Fund (waff). There you will receive career counselling and information on how to gain access to the labour market in a number of languages. The employees of waff will ask you what qualifications you have, where you have worked before and discuss your career plans and wishes with you.

After this appointment you will receive a letter by post with a German translation of the information you provided. Please bring this letter to your first appointment at the Public Employment Service (AMS). It will greatly help you and your counsellor at the AMS to determine your next steps.

StartWien – Recognition of qualifications

Do you have a school or university degree, have you completed vocational training, did you work in your country of origin? In this module you will get information on how to get your qualifications and degrees recognised in Austria. You will receive individual advice and counselling on all relevant issues at the Recognition and continuing education counselling centre of waff.

As this is an individual counselling session, please make an appointment with the Recognition and continuing education counselling centre (competence centre) by phone: 01/58 58 019. **Counselling by appointment only.**

StartWien – Residence matters

This module discusses legal matters concerning residence in Austria (e.g. renewing your permit, types of residence permits, etc.) and provides information on acquiring the Austrian citizenship.

StartWien – Living together

Here you have the opportunity to meet someone who is originally from your country and has lived in Vienna for a long time. You can discuss your experiences in Vienna in your native language and talk about your first impressions of the city and the

people who live here with others who are familiar with your situation. You will also receive valuable information on how to deal with everyday life in Vienna.

This module will help you start your „new“ life in this city with less stress and more confidence.

StartWien – Health care

At this event you will get answers to important questions concerning health care in your native language: How can I get insurance? What is the E-Card? Are there physicians in Vienna who speak my language? What should I do if I become pregnant? What is a mother child pass („Mutter-Kind-Pass“)? Which vaccinations are important? What can I do if I fall ill on the weekend or at night? What should I do if my child is injured? Which emergency numbers should I know? When should I call the ambulance? When should I go to an outpatient clinic at the hospital? Which medical treatments do I have to pay for even if I have insurance? What health care services are there in Vienna?

StartWien – Education

Here you will receive important information about education and child care: Where can I get day care for a child under 3 years while I am at work? From which age can my child go to kindergarten? What kinds of kindergartens are there in Vienna? Where can I register my child for kindergarten? How much does day care cost? What is preschool? What is the starting age of compulsory education in Austria and how long does it last? How do I register my child for school? What should I do if I have a school age child who will come to Vienna during the school year? Where can children get help with learning German? What should I know about the school system in Vienna in general? What types of schools are there? What kinds of financial support can kindergarten and school children get?

Where can I get more information on specific questions? What services are there for parents with school age children in Vienna?

StartWien – Housing

At this event you will receive information about housing in Vienna in your native language.

What should I consider when searching for a flat? Where can I search for flats? What kinds of flats are there (renting or buying a flat, housing cooperatives)? What are housing categories („Wohnungskategorien“)? What types of lease agreements are there? What is the rent („Mietzins“) and what are operating costs („Betriebskosten“)? What does the property management („Hausverwaltung“) do? When should I contact the property management? What exactly are the security deposit („Kaution“), compensation for investments („Ablöse“) and agent's commission („Maklergebühr“)? How and when can a lease be terminated? What are the rules of tenancy? How does waste separation work? Who can I contact if I have questions about tenancy law?

StartWien – Learning German

German is the official language in Austria. Although there are many situations where you can communicate in other languages, it is very important to understand and speak German. German courses are an opportunity to learn the language together with other adults, assisted by a teacher. In German courses the participants can motivate each other, talk about their experiences and sometimes help each other in their common native language. But you can also learn and practise German outside the course every day. **But how?**

What is the best learning method for me? Who can help me learn? How can I manage to schedule learning times? Where can I find a quiet place to learn? Where can I meet other people? What do other people do who have recently arrived in Austria? This module discusses these topics and is also the place to ask any questions you may have on language, German courses and the integration exam.